

## QUALITY ASSURANCE POLICY

MONTERO FyE, S.A. management, through this document, known and shared, wants to reflect its commitment with quality.

The task of MONTERO FyE, S.A. is to develop, manufacture and supply high quality standard products for Fluids Sealing and Thermal Insulation, with a competitive quality, price and delivery time. These products should be able to meet the needs and expectations of all clients worldwide, particularly when supplying specific solutions (Expansion Joints, Rings and all kinds of Gaskets) in big production runs for OME and Final Users.

It is also to remain creative in searching new solutions, in keeping our clients and staff satisfied, and in achieving a constant development of our Company, taking into account both the background and the third parties that may have an effect on the Company.

From this point of view, MONTERO FyE, S.A. is focused on the manufacturing and commercialization of our products, fostering its presence worldwide, aiming to be a competitive, flexible, accessible and customer-oriented supplier for all our clients.

Thus, all the organization in MONTERO FyE,S.A. is involved in the achievement of quality in our products and services, assuring profitability and competitiveness, always committed to meeting all applicable requirements and trying to spread a culture of continuous improvement in our work.

In order to implement our task and by means of the directions established in our QUALITY SYSTEM, MONTERO FyE, S.A. sets the following general goals:

- ✓ To guarantee client satisfaction
- ✓ To consolidate our products in a continuous improvement background
- ✓ To achieve integration and renovation of our Company
- ✓ To get a flexibility that allows us to adapt ourselves to our clients requirements in dynamic and competitive background.
- ✓ To have properly qualified and motivated staff, thus achieving improvement
  in processes focused on both client and staff satisfaction

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MONTERO FyE, S.A.

Montero

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Director Gerente